

eCommerce for Dynamics 365 BC Comparison Showcase

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What are your solution’s ideal customer characteristics (number of users, transaction volume, product catalog size, revenue, etc.,)?	commercebuild delivers ERP-first eCommerce for SMB to Enterprise manufacturers and distributors using Dynamics 365 BC. <ul style="list-style-type: none">\$5M-\$250M+ in annual revenueLean eCommerce teamNo catalog SKU limitsBuilt for companies that value deep ERP integration, fast implementation, flexible pricing, and responsive supportManufacturing, distribution, automotive, food & beverage, electronics, wholesale distribution, cosmetics, & apparelOver \$2 billion USD in GMV	DynamicWeb is highly scalable, able to support both SMB and enterprise-level requirements. Flat licensing benefits large user counts. Limitless transaction volume. Limitless product catalog size. Annual revenue likely ranging from \$20M to \$1B.	B2B and B2C businesses that need the best of both eCommerce and ERP integration. <ul style="list-style-type: none">Revenue: \$1M – \$50MVerticals: Distributors, manufacturers, and retailersTransaction Volume: No restriction (can handle up to 2M+ pageviews/hr, 3481+ orders/min)Catalog Size: No restriction (can handle up to 242M+ effective SKUs, 250K+ items/products)Industries i95Dev specializes in: Automotive and Afterparts, Home & Lifestyle, Construction & Home Improvement, Tools & Equipment, Apparel & Fashion, Electronics, Education, Recreation & Sports, Food & Beverages	<ul style="list-style-type: none">Number of users: UnlimitedTransaction volume: \$250,000+ per year (online)Product catalog size: Can handle any number of SKUs effectivelyRevenue: \$1M+ in annual salesVerticals: Distributors, manufacturers, retailers, food/beverage and wholesalers	Mid-market to enterprise manufacturers and distributors with traditional B2B needs such as account-specific pricing, customer and segment-specific catalogs, and multiple brands and storefronts.
What external commerce channels do you integrate with?	commercebuild integrates with leading platforms like WooCommerce—via our Headless Engine—and third-party marketplaces such as Amazon and Walmart.	All third-party marketplaces like Amazon, Walmart, eBay, etc. Additionally, DynamicWeb can integrate your products with design files to automate datasheet and catalog production in real-time.	<ul style="list-style-type: none">Marketplaces: Amazon, eBay, Google Shopping, Walmart Marketplace, Rakuten, Newegg, and moreSocial Media Platforms: Facebook Shop, Instagram Shopping, Pinterest Catalogs, TikTokVoice Assistants and Smart Speakers: Amazon Alexa, Google AssistantMobile Apps: Native mobile apps (iOS and Android), Progressive Web Apps (PWAs)Point of Sale (POS) Systems: Lightspeed, Vend, Clover, and moreProduct Information Management (PIM) Systems: PIMCore, Akeneo, Salsify, and more	Amazon and punchout integration	As an API-first platform, Znode integrates with leading punchout systems, PIMs, and third-party marketplaces. Following are some examples: <ul style="list-style-type: none">TradecentricGreenwingAkeneoInRiverSalsifyAnd many more
What is your pricing model (user, transaction, other)?	commercebuild offers predictable, transparent pricing through ERP-integrated eCommerce packages that include flat monthly SaaS fees with no GMV or transaction costs, fixed implementation pricing, and no long-term contracts. commercebuild makes it easy to align eCommerce investment with your growth goals.	Flat licensing model—monthly cost. Licensing costs do not increase with user count or transaction volume.	Multiple packages with one-time setup fee + fixed yearly subscription. Does not depend on the number of transactions, revenue, etc.	One-time implementation fee + monthly fees based on revenue/SKUs*, starting at \$1,265/month. <i>*Tiered pricing</i>	Znode license pricing is tiered based on online revenue running through the platform.
What is the average time to implement?	10–20 weeks for most implementations, significantly faster than the industry average. commercebuild’s in-house team delivers rapid time-to-value without sacrificing depth of integration.	3 – 6 months, but dependent on the scope and requirements involved.	The average implementation time is 2 – 3 months. For out-of-box implementations, i95Dev has gone live with projects in 4 – 6 weeks.	3 – 6 months	Time to implement is subject to scope and complexity; however, implementations are typically 3 – 6 months.
Is implementation done in-house or by a partner? Is there an additional implementation fee?	Implementations are fixed fee and handled by commercebuild’s in-house team, with certified partners available when preferred. Pricing is fixed based on the selected eCommerce package and any required customization needed to fit your project scope.	Implementation can be done by DynamicWeb’s in-house team or by a partner, based on the customer’s preference. Implementation service costs apply based on time and materials. Fixed scope/price implementations are also available.	In-house, included with the setup fee.	In-house One-time implementation fee (<i>no hidden fees</i>)	Znode has a professional services team that can manage implementations. Professional services fees apply based on the scope of the implementation. Additionally, Znode has over 30 certified implementation partners, providing the flexibility to choose an experienced partner.
Who provides support for the eCommerce solution?	commerbuild’s North America-based support team is known for fast, responsive service, typically responding in under an hour during standard business hours. Customers trust commercebuild to be both technically sharp and genuinely easy to work with.	DynamicWeb’s in-house team, based in USA or around the globe.	In-house customer support is available across multiple time zones.	In-house support 24/7 based in North America.	The Znode license has a standard Service Level Agreement (SLA) with exceptional 24/7 support offered globally.
Do you offer custom development services?	Yes, commercebuild offers custom development services based on customer needs. Whether it’s enhancing existing functionality, integrating third-party systems, or tailoring the user experience, the team can provide custom solutions to align with your specific business requirements.	Yes, development can be done by DynamicWeb’s in-house team or a partner, based on the customer’s preference. DynamicWeb is fully customizable and offers full access to the code.	In-house custom development services to tailor the solution to businesses’ specific needs.	Yes, all custom development is completed by the in-house team, based in North America.	The Znode implementation team or a solution partner can provide custom development services. Most companies find that limited customization is needed, as Znode is highly flexible and configurable.
What type of integration is offered to Microsoft Dynamics 365 (built-in, API, other)?	commercebuild offers a native, purpose-built integration for Microsoft Dynamics 365 Business Central. Unlike platforms retrofitted across multiple ERP systems, commercebuild’s solution is optimized specifically for BC, ensuring seamless data exchange and operational efficiency.	DynamicWeb utilizes a modern API integration with a framework prebuilt for Microsoft Dynamics 365. The API is flexible and customizable to meet complex needs. DynamicWeb can also integrate via an OData connector for simpler, less complex integrations.	Robust, out-of-box, and secure cloud-based API integration with Microsoft Dynamics 365 Business Central. The integration supports all B2C and B2B features, covering more than 200 touchpoints between the eCommerce and ERP systems.	K-e-commerce’s own Sync Technology uses the native Business Central web services to connect bi-directionally.	Znode has a pre-built integration with Microsoft Dynamics 365 Business Central (BC). The integration uses Znode’s API layer and connector framework.
What other products do you offer pre-built integrations to (payments, shipping, marketing automation, tax solutions, fraud prevention, personalization, etc.)?	commercebuild offers pre-built integrations with a wide range of trusted technology partners to enhance your eCommerce operations. All of commercbuild’s partners can be found on this page: https://commercebuild.com/partners/technology-partners/ . commercebuild also provides powerful integration with WooCommerce through the Headless Engine, enabling customers to maintain a WooCommerce front-end experience while leveraging full ERP integration with Microsoft Dynamics 365 Business Central.	Adyen, Authorize.net, Bambora, ChargeLogic, CyberSource, DIBS Easy, EBizCharge, Ingenico ePayments, Klarna Checkout v3, PayPal Express, Stripe, Versapay, Reepay, Avalara, TaxJar, Vertex, FedEx Shipping, GLS Shop Delivery, UPS Shipping, USPS, SmartyStreets, Shipmondo, Experlogix, Voyado, Icecat, Scandit, and more (just ask!)	eGe has integrations available with a wide range of solutions, including: <ul style="list-style-type: none">Payment processorsShipping carriersTax solutionsMarketing automation toolsPIM systemsCRM softwareLogistics and fulfillment providersFraud prevention solutionsSales channelsCustomer service platformsPost-purchase service toolsCustomer review platformsLoyalty programsand more The eCommerce platform has one of the largest ecosystems with 430+ partners, 170+ technology partners, 350K+ developers, and 5400+ marketplace apps.	<ul style="list-style-type: none">Payments: Bambora, Authorize.net, Moneris, Cartis, among others.Shipping: Google Address Validation, FedEx, UPS, USPS, Purolator, Canada Post and CanparMarketing tools: Mailchimp and SendGridTax solutions: Avalara and Thomson ReutersMarketplaces: AmazonAnalytics: Google Analytics enhanced ecommerceContent Delivery Network: Microsoft Azure	Znode offers a long list of pre-built integrations, including Avalara and Vertex for tax, Klaviyo email marketing, and over 140 payment providers. With its API-first architecture and native Commerce Connector, it is very easy to integrate with third-party software.
Website	www.commercebuild.com	www.dynamicweb.com	www.i95dev.com	www.k-e-commerce.com	www.znode.com